



E-Reservation Ticket



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|----------------------------|----------------------------|--------------------------------------|-------------------------------------|
| Ticket Number | 12748822 | Transaction Id : | 20251004210420000181220829153800805 |
| Transaction Date & Time : | 04-10-2025 13:09:51 PM | Bus Service Name : | SHIRDI TO PAREL |
| Bus Service No. : | L2322 | Bus Service Type : | SHIVSHAHI |
| Passenger Boarding Point : | SINNAR | Passenger Alighting Point : | THANE CBS |
| Date of Journey : | 05-10-2025 | Departure time from Starting Place : | 17:00 |
| Approx. Boarding Time : | 05-10-2025 18:20 | No. of Seats : | 13,14 |
| Customer Mobile No : | 8237929566 | Travelling Passenger Mobile No : | 8237929566 |
| Customer Mail Id : | shirsathsonali23@gmail.com | Depot Name : | PAREL MUMBAI |
| Booking Mode : | MOB | No. of Infants : | |
| Original Ticket No. | | | |

| Name | Age | Adult / Child | Sex | Seat No | Seat Status | Concession Selected | Conc Proof | Conc. Proof Details | Ticket Amt | Disc. (15%) | Discounted Ticket Amt |
|--------|-----|---------------|-----|---------|-------------|----------------------|------------|---------------------|------------|-------------|-----------------------|
| SONALI | 32 | Adult | F | 14 | Confirmed | MAHILA SANMAN YOJANA | | | 220.10 | | 220.10 |
| SAGAR | 34 | Adult | M | 13 | Confirmed | | | | 440.20 | | 440.20 |

Total Fare Details

| | |
|----------------------------|---------------|
| BASIC FARE | 660.30 |
| ASN | 2.00 |
| RESERVATION | 20.00 |
| ROUNDING | 0.10 |
| CGST | 20.80 |
| SGST | 20.80 |
| Total Ticket Amount | 724.00 |

Important :-

1) This E-Ticket is not transferable. This E-Ticket is valid only for the details specified above. The passenger having this E-Ticket required to carry print out of this E-Ticket or to show the soft copy of E-Ticket or E-Ticket SMS sent by MSRTC/AGENT on his Mobile, Tab, Laptop, etc. Along with Photo ID Card in original like Voter ID, Pan Card, Adhar Card, Driving License, Passport etc

2) Senior Citizen must carry his original photo ID as mentioned in E-Ticket or SMS during travel. Photo ID issued by appropriate authority should be enough elaborative and legible to establish a proof of age of 65 years or above and resident of State of Maharashtra.

3) If passenger having concessional Ticket found without valid ID, the ticket will be treated as Invalid Ticket and amount tendered towards E-Ticket will be forfeited in default. In addition the passenger would be required to purchase a fresh ticket as a normal passenger.

4) Corporation reserves the rights to change/cancel the bus service mentioned in the E-Ticket.

5) Passenger will have to pay the fare difference if any in case of Revision of fare or Change of Service.

6) Cancellation Rules & Refund Procedure for E-Tickets : E-Ticket cancellation is permitted through M.S.R.T.C site(public.msrtcors.com). Cancellation is allowed before 4 hours of scheduled departure time from originating bus station. In case, if passenger is absent for journey, no refund will be given to the passenger. Following cancellation charges are applicable.

I) 10% ticket fare will get deducted if the ticket is cancelled 24 hrs. before the departure time.

II) 25% ticket fare will get deducted if the ticket is cancelled 12 hrs. before the departure time.

III) 50% ticket fare will get deducted if the ticket is cancelled 4 hrs. before the departure time. The departure time means departure time of the originating bus station. Reservation charges and convenience charges including GST charge are not refundable.

In case of fare revision, the passenger has to pay the ticket difference amount.

7) 15% Discount is applied to adult passengers (without concession) travelling over 151 km within Maharashtra state.

Wish You Happy Journey

For more detail visit us @ www.public.MSRTCors.com

Send your support e-mails to: MSRTChelpdesk@gmail.com

Payment gateway Support Email Id: payments.helpdesk@paytm.com

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